

CLUB HOTEL  
**marazul**

**Welcome**

Residence Clubhotel Marazul del Sur  
Calle Marazul 1, CP: 38678, Adeje, S.C. de Tenerife, SPAIN Tel: 00 34/ 922 740 825  
info@galomar.es / www.clubhotelmarazul.com / www.pierreetvacances.com



Club Hotel Marazul



Hotel\_marazul



# Club Hotel Marazul del Sur

- Located in the archipelago of the Canary Islands, on Tenerife island about 400 km from the African coast.
- The hotel is located in the southwestern part of the island in the municipality of Adeje, between the town of Callao Salvaje and Playa San Juan.
- We welcome you to 8 hectares of parks & gardens, overlooking the sea and the island of La Gomera.



# INFORMATION



**Reception 24/24H 7/7D**  
Dial 9.



**Check in from 17h00 (onwards)**  
Check out at 10h00.



**Payment for services can**  
be made in cash or by  
credit card.



**Should you request a late departure/  
check-out, please ask at the  
reception for availability.**  
Late check- out fee €30,00.



**The pool towels are located in  
your cupboard at the entrance  
of your apartment.**

# INFORMATION

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There are washing machines and dryers on the 2nd, 4th and 6th floor, You may purchase tokens at the reception (4€/ token).



Reservations (reception) for restaurants, taxis, airport shuttles, excursions (1€).



The wifi is available in the apartments, the main hall of the residence and at the top swimming pool.



Online check-in/Flight confirmation (2€).  
Printing of boarding passes(0,50€).



A safe deposit box is available in each apartment, up to 16 € per week. This service is free of charge for Club Marazul timeshare owners.



Booking and sports equipment rental (tennis, football, tennis) (free of charge).

# **INFORMATION**

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- 200€ deposit is asked at your arrival in order to insure possible damages in the apartment during your stay.
- We may charge whatever is needed if you didn't follow the departure formalities. And, we inform you that we will charge you the following losses:
  - Magnetic card for door and safety box: 2€.
  - Remote control: 20€ (the remote control is provided with a code that does not allow its use out of the residence).
  - Swimming pool towel : 40€.

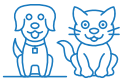
## **IMPORTANT**

**PAST WITHIN 72H, CUSTOMER AGREES ITS IMPLICATION INVENTORY. THEREFORE, ANY FAILURE WILL BE CHARGED HIM.**

# **FACILITIES**

- In case of late arrival after midnight, the formalities of your stay must be completed no later than the day before, at 13h. Thank you to bring your identification, voucher, call charges, flight schedules to program together your stay in the best conditions.
- The departure day ( check out) , we thank you to leave the apartment before 10h00. For any prolongation or early departure ( check- out), please inform the reception.
- Thank you for:
  - Cleaning the apartment and leaving the dishes clean and tidy.
  - Clothing is systematically checked.
  - Taking rubbish away in the premises provided for with the sign " office", located behind the lifts, using the selective boxes.
  - We ask you to come to reception the day before you check out.
  - After the cleaning apartment control ( made on the departure day), the deposit you left at your arrival will be destroyed in 72h.

## **PETS**



- Accepted, max 15 kg and 2 pets by apartment
- You must paid additional fees of 40€ per week, or 40€ per period for Time Share Owners of Marazul.

# IMPORTANT

- ➔ Don't drink the water from the tap.
- ➔ Clubhotel Marazul del Sur cannot be held responsible for any robberies. We advise you to use the safe deposit box of your apartment and to check that you have closed doors and windows before leaving the apartment.
- ➔ To avoid troubles, balls, rollers and bikes are not allowed inside the hall.
- ➔ We remind you to look after young children while out of your apartment.

# Technical and accommodation assistance

➔ Technical and accommodation assistance from 8h00 to 16h00. Outside assistance hours: only emergency.

In case of a technical accident, please contact the reception that will send the technician to solve the problem, as soon as possible.



➔ Upon your check-out, the apartment must be returned clean. The residence reserves the right to take a surcharge of 40€ (minimum).

➔ It is possible to order a cleaning service at the end of your stay at the reception:

• Apartment for 4 persons 40€

• Apartment for 6 persons 60€



➔ There is a laundry service at your disposal (prices on request at the reception desk).



# CLEANING SERVICE

1 week stay:

Express (change on used towels)

- Tuesday ( floors 1,2 & 3)
- Wednesday ( floor 4,5 & 6)

2 weeks or more stay :

First week: Express cleaning with sheets and towels change (kitchen, bathroom and rooms).

- Thursday ( floors 1,2 & 3)
- Friday ( floor 4,5 & 6)

Second week (or the last week):

Express (change on used towels)

- Tuesday ( floors 1,2 & 3)
- Wednesday ( floor 4,5 & 6)

Please note that the cleaning of the kitchen area is at your charge.

For any doubts about your cleaning plan, please contact the Reception: call 9 from your apartment or by e-mail: [info@galomar.es](mailto:info@galomar.es) The cleaning of the kitchen will be in charge of the occupant.



# SWIMMING POOL

It is forbidden to reserve sunbeds around the pool area.

Inflatable mattresses, stereos and glass objects are not allowed at the pool area.

Children must be looked after by an adult.

For health and safety reasons, it is obligatory to respect the schedule of the swimming pool.

**Residential swimming pool with Lifeguard**

**Summer: 10h – 20h**

**Winter: 10h– 18h**



**IN CASE OF ACCIDENT OUTSIDE THESE HOURS, THE  
DIRECTION WON'T BE RESPONSIBLE.**

# The Facilities



**Heated swimming pool**



**Playing area children's**



**2 French bowls fields**

bowls are available at the reception



**3 Tennis courts**

bookings, rackets and balls at the reception



**Multi-sport field**

balls at reception

For the opening hours of the shops, please ask at the reception desk.

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# Useful Info



## Nearby emergencies:



H. Hospiten Sur (private) Las Americas  
H. Quiron (private) Costa Adeje  
H. El Mojon (public) Arona



## Important numbers

Emergencies 112  
Police 061

## Public transportation



- Timetable Bus lines 473 (Los Gigantes - Los Cristianos) weekdays
- Bus stop: Marazul



## Pharmacy

Callao Salvaje  
Arménime

# PHONE



To call an outside line: Dial 0.

To call abroad Dial 0 00 then the country code followed by the area code and phone number. Don't forget to miss the 0 from the area code or mobile phone number.

Country codes:

France: 33 / Belgium: 32/ Switzerland: 41/ Italy: 39/ Great Britain: 44/ Germany: 49

To reach another apartment

- From the 1st to the 9th floor: dial 2 + the number of the desired apartment.
- From the 10th to the 11th floor: dial the apartment number directly.

To call a bungalow

- Bungalow A: Dial 3 + bungalow number.
- Bungalow B: Dial 4 + bungalow number.
- Bungalow C: Dial 5 + bungalow number.



To set the alarm clock

From your apartment, dial 88, followed by the 4-digit time you want and hang up (Example: for 4:00 a.m. dial 0400) or dial 9 and ask the front desk to set your wake-up call.

To cancel the alarm, press 89 and the alarm will be deactivated.



- Contribute in our efforts to promote a sustainable development while saving water and energy during your stay.**
- **Waste recycling is possible in all waste disposal facilities (Garbage disposal units are located behind the elevators on each floor).**
  - **Do not throw anything in the toilet except for toilet paper (Certainly not wet wipes or sanitary napkins).**
  - **For all other items, please use the garbage bin provided.**
  - **It is forbidden to extend the linen on the balcony hand rim.**
  - **Thank you for smoking only on the balcony.**

**Thank you.**



**We wish you a  
Wonderful stay with us  
at the Club Hotel  
Marazul del Sur.**

- Your Hotel Team

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