

# CLUB HOTEL **marazul**



## Club Hotel Marazul del Sur Residence

1, Marazul, 38678, Adeje,

S.C. de Tenerife,

SPAIN

Tel: +34 922740825 / +34 922740825

Mobile : +34 683115433



# Welcome to Club Hotel Marazul

We are glad to welcome you in a 8-hectar park of gardens, overlooking the sea and the island of La Gomera.

Located on the island of Tenerife in the Spanish archipelago of the Canary Islands, 400 km from the African continent, the hotel is located in the southwest of the island in the municipality of Adeje, between the town of Callao Salvaje and Playa San Juan.



## Front Desk

24/ 24H 7/ 7j

Dial "9" directly from your apartment phone, or email [info@galomar.es](mailto:info@galomar.es)



## Payment

Payment for all services provided is accepted both in credit, debit card and cash



## Check-in

From 5pm /

Check-out at 10am

If you require a late check-out, please formulate your request at the front desk.



## Swimming Pool

The swimming pool's opening hours and schedule vary according to the time of year

Swimming pool towels are available in the cupboard in the entrance of your flat.



## Sport

Reservation and loan of tennis, football, pétanque and ping pong equipment. Available at the front desk



## Wi-fi

Available in all flats, in the hall of the residence and at the swimming pool.



## Laundry facilities

On the 2nd, 4th and 6th floor. Tokens for sale at the front desk 4€ washer / 4€ dryer



## Booking service

Restaurants, taxis, airport transfers, excursions. Car rentals (1€)



## Travel support

Flight confirmations (2€)  
IBoarding pass (0,50€)



## Safe deposit box

Available in each flat. 16€ per week. Free of charge for Club Marazul timeshare owners.



# Our facilities

Our facilities are prepared for you to have fun, whether you want to be fully active or just relax!



## Pétanque

2 Fields

- Boules and jacks available in the box on the field



## Tennis

3 Courts

Court booking, racket rental and tennis balls at the front desk



## Multi-sport

1 Field

Ball rental at the front desk



## Ping-pong

1 Table

Racket rental and ping pong balls at the front desk

For more information about our sports and activities, please contact the front desk by dialing "9" from your flat or by e-mail: [info@galomar.es](mailto:info@galomar.es)

Under private management you will also find:

- Bar;
- Supermarket;
- Bakery;
- Fashion shops;
- Hairdresser;
- Massage parlour;
- Beauty parlour.





# Residence Regulations

A deposit of 200€ is required upon arrival to cover any potential damage to the flat during your stay, as well as any failure to comply with departure procedures.

In addition, we would like to point out that we will be obliged to charge you for the following items in case they are lost:

Key-card: 2€

Swimming pool towel: 40€

Remote control: 20€ (the implemented security code prevents it from being used anywhere other than within our facilities.)



After a period of 72 hours, the customer tacitly accepts the inventory at their disposal. Consequently, missing items may be invoiced to the client. The deposit made on the day of arrival will be destroyed after verification of the inventory and the state of the flat within 72 hours of departure.

In case of late arrival (after midnight), the formalities of your stay must be completed at the latest the next day before 1pm. Please bring your identification, voucher, expense statement, and flight schedule in order to help you plan your departure under the best conditions.

On the day of your departure, we kindly ask you to release the flat at 10 am.

If you wish to extend your stay or leave early, please do inform the front desk upon arrival.

We thank you for your willingness to:

- Clean the flat, putting away clean dishes in the cupboards;
- Discard the rubbish in the designated area (located behind the lifts, whilst respecting the recycling system);
- Check with the front desk the day before your departure to complete the final formalities.

Laundry inventory will be controlled.



We highly recommend that you do not drink tap water.

To avoid accidents, we remind you that bicycles, rollerblades, skateboards and balls are not allowed in the hall.

We kindly request you not to leave underage children unattended outside your flat.

For both your convenience and safety, a safe deposit box is available in each flat. We advise you to check that your doors and windows are locked before leaving your flat.



**Clubhotel Marazul del Sur cannot be held responsible for any form of theft.**



## Bring your furry friends

Your pets are welcome, for a supplement of 40€ per week and 40€ per fortnight for Club Hotel Marazul timeshare owners, and we may provide you with a pet kit, available upon request.

Max. 2 pets per flat and up to 15kg per pet

# Cleaning services

Our cleaning services are organised according to floor planning, the length of your stay, but also according to the day of the week.

Kitchen cleaning is the client's exclusive responsibility.

For more information about this service, please contact the reception by dialing "9" from your flat or by e-mail: [info@galomar.es](mailto:info@galomar.es)



## Express - Cleaning without bed linen replacement

Applicable to:

- week-long stays
- the last week of your stay



## Plus - Cleaning with bed linen replacement

Applicable to

- every week of your stay, except for the final week



## Wednesday

- Floors 1,2,3

## Thursday

- Floors 4,5,6



# Swimming Pool

Our heated swimming pool was renovated in 2022 and is exclusively for the resident use.

We kindly ask you to respect the schedule and the swimming pool norms.

For more information about this service, please contact the front desk by dialing "9" from your flat or by e-mail: [info@galomar.es](mailto:info@galomar.es)



## Schedule

Variable depending on the time of year.  
Kindly check the poster by the swimming pool.



## Children

Minors must remain under the supervision of their parents or responsible adults.



## Sunbeds

It is not allowed to reserve sunbeds without occupying them.  
All objects left unattended on sunbeds for at least 45 minutes may be removed by our staff.



## Not allowed

Glass objects, inflatable mattresses, balls, radios and other electrical appliances are absolutely forbidden.

In the event of an accident outside of the swimming pool's surveillance hours, the management declines all responsibility.



# Useful information and contacts



## Police

Policía Local de Adeje

Av. Barranco las Torres, 3, 38670

Adeje

**Contact: 061**



## Nearby emergency services

- Hospital Hospiten Sur (private)  
Las Americas

- Hospital Quiron (private)  
Costa Adeje

- Hospital El Mojón (public)  
Arona

**Emergency contact: 112**



## Nearby pharmacies

- Farmacia González Álvarez  
C. Agustin Millares, 4, 38678  
Armeñime
- Farmacia Callao Salvaje  
C. el Jable, 45, Local 2, 3, 4, 38678  
Callao Salvaje
- Farmacia Las Torres-Adeje  
Av. de Ayyo, 75, 38670 Adeje,  
Santa Cruz de Tenerife



## Bus

Titsa, Línea 473  
(Los Gigantes - Los Cristianos)  
Parada Marazul  
Consulta los horarios:  
<https://titsa.com/index.php/en/>





# Phone User Manual

To reach an external line, dial 0.

To reach a foreign line, dial 0 and then the country code.

To reach your flat from another country

Dial 00 34 922 740 825 + 2 + the number of the desired flat.

To access this service, please contact the front desk.

To reach another flat within Club Hotel Marazul Residence :

From the 1st to the 9th floor: dial 2 + the number of the desired flat.

From the 10th to the 11th floor: dial the flat number directly.

To reach a bungalow

Bungalow A: dial 3 + bungalow number.

Bungalow B: dial 4 + bungalow number.

Bungalow C: dial 5 + bungalow number.

To set a wake-up call

From your flat, dial 88, then the 4 digits of your alarm clock and hang up.

Example: for 4am → 0400

To cancel the wake up call, dial 89 and it will be deactivated.

## Country codes

France: 0033

Belgium: 0032

Switzerland: 0041

Italy: 0039

Great Britain: 0044

Germany: 0049



# Take part in our efforts for sustainable development



Please try to save water and energy during your stay.



A recycling system is available, and Club Hotel Marazul provides you with proper waste disposal areas. The containers are located behind the lifts on each floor.



Please do not throw anything in the toilet except toilet paper (no wet wipes). For all other waste, please use the waste bins provided in your flat.



It is forbidden to hang laundry on the balcony handrail.



We kindly ask you to smoke exclusively on the terrace.

Thank you  
for joining us!



We wish you happy  
holidays and  
a wonderful  
stay with us at  
Club Hotel Marazul!